

8 December 2016

Dear Parents/Carers

### **Cashless Catering Update**

Progress towards launching the cashless catering system is proving slower than anticipated. We want to ensure that the transition to cashless catering is as smooth as possible and the 'go live' date is now likely to be towards the end of January 2017. We will let you know the date as soon as it is confirmed.

To date we have 370 students registered for biometric access to the cashless catering system. If you have not returned the consent form for biometric registration you can still do so. A copy of the consent form and explanatory letter is available from the school website (under the Parents Tab on the home page) or students can collect one from the school reception. If your child is not registered to use the system biometrically they will need to use a PIN number which will be issued early in the spring term.

Putting funds onto the cashless catering system will be done electronically using the Wisepay system. If you do not have a log on for the system please email [finance@hobart.org.uk](mailto:finance@hobart.org.uk) and log on details will be provided to you. This is the preferred method of crediting funds to your child's account as it removes the need for students to carry cash in school. The Wisepay system will also allow you to check the account balance and see what your child is purchasing on a daily basis. The alternative is for your child to put cash into a revaluation unit located in the school rear entrance foyer. Full instructions on how to put funds onto the cashless catering system will be issued early in the spring term.

We remain committed to the introduction of cashless catering and believe that its introduction will be of benefit to the whole school community.

Yours sincerely



**Mr J Adams**  
Headteacher